



Accelerate payments with personalized financial pathways

Connect patients to EOB insights, HSA funds and tailored payment roadmaps that fit their financial situation.

With rising patient responsibility and shrinking margins, providers need a billing solution that optimizes collections without compromising care relationships.

Cedar integrates seamlessly with EHR and payer data to offer each patient a personalized path to resolution. By empowering patients with self-service tools, Cedar helps providers increase collections, reduce costs and boost satisfaction scores. Our digital-first approach empowers patients with a simple financial experience they can trust.

Why providers choose Cedar Pay



Partners in innovation

Cedar is built for fast and scalable innovation, constantly enhancing the patient experience through accelerated experimentation and machine learning.



Connected ecosystem

Cedar connects provider EHRs to our integrated network of payers, banks and assistance programs.



Proven results

Cedar reduces bad debt and drives collections through digital engagement and flexible payment options.

22%

relative
collections lift¹

81%

median digital
payment rate²

90%

median payment plan
collection rate³

89%

patient
satisfaction⁴

Key capabilities

Consolidated billing with EOB alignment — plus a real-time deductible tracker — builds patient trust and motivates action.

Dynamic dunning cycles (calibrated by Cedar's data science experts) engage patients at the right times with messages that resonate.

A simple bill pay interface accessed through a white-labeled web app and embedded in EHR patient portals meets patients where they are.

Connected HSAs, FSAs and HRAs inform patients of real-time balances and make it easy to pay from the right account.

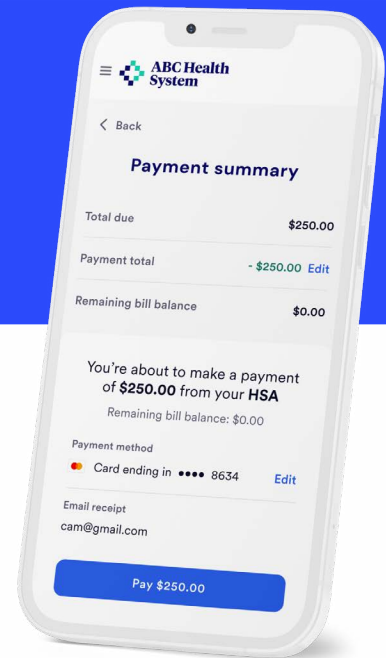
Personalized, self-enroll payment plans with 0% interest provide resolution options that fit patients' monthly budgets.

Digital-first support tools enable patients to navigate and resolve denials, add insurance and more — all without calling in.

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It's amazing that you can increase the payment rate by as much as we have, AND the patients are happy.

KELLY BLACK
Vice President of Revenue Cycle
Novant Health



The Cedar solution

Cedar unlocks the full potential of your revenue cycle by personalizing each patient's financial journey.

We provide the tools and capabilities providers need to collect more, maximize reimbursement and improve efficiency.

Top providers rely on Cedar to deliver the best patient financial experiences

🔥 **Cedar's mission is to empower us all to easily and affordably pursue the care we need.**

[Learn more at cedar.com](https://cedar.com)

1) Based on simple average of relative first year collection lift increases for all clients with validated baseline data across 2022–2023.
2) Median digital payment rates across healthcare providers with Cedar Pay for 2024. 3) Median Cedar payment plan collection rate for 2024.
4) Average patient satisfaction with payment made through Cedar in 2024.
Some features shown may be in development and subject to change.